

Multi-Generational Teamwork

How can we work together?



Do you remember getting up to change your black and white TV during the commercials or is watching your favorite movie on your iPod no big deal?

Do work to life or live to work?

Is flextime a luxury or demand for you?

Today's workplace has four distinct generations working together. Because they each see the world through different lenses, they are not always efficient or effective with each other.

If your organization has many generations, this program will:

- Increase creativity and collaborative problem solving
- Decrease conflict and frustration
- Help people appreciate the differences in the people they work with as well as customers
- Identify sources of tension and low productivity
- Increases understanding of the generational distinctions and how to use them to improve results
- Provides leaders with tools to lead employees of different generations
- Increase your ability to attract, retain and engage the best people through your understanding of their generational motivators

In this **highly interactive and hands on program**, participants will:

- Recognize why generational differences are critical for team success
- Understand what makes each generation tick
- Appreciate the assets and liabilities of each generation
- See themselves through the eyes of others
- Learn how to communicate more effectively with other generations
- Prevent clashes, collisions and collusions
- Improve collaboration skills between the generations



Audience: Leaders, Managers
Length: 1 to 2 days
Format: Activities, lecturettes, and skill practice

Modules: **FOUR GENERATIONS AT WORK**

- Why do we care?
- Who are they and
- What makes them tick?
- Why can't we all just get along?

WHY DO THEY DO WHAT THEY DO?

- What does each generation look to get from their work?
- What is their work ethic and why does it matter?
- What motivates each cohort to work with passion?
- Understand how they view you to improve your interactions.

WORKING WITH MULTIPLE GENERATIONS

- Communication styles. Do we really talk a different language?
- How do people who view the world so differently collaborate?
- Maximize differences and minimize blocks in Decision Making
- Build teams that thrive on the generational differences
- Overcoming the challenges in leading and managing people of a difference generation.

Options: **Reminder Cards and Tailoring Available**
We facilitate or you purchase materials and facilitate

