



# KNOWLEDGE GROWS

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## TT INTEGRATOR

With any extensive documentation or eLearning project you very quickly find yourself sitting on top of a vast quantity of content. It's never easy to keep an overview. Typically, lots of technical authors are involved, each bringing individual know-how and taking charge of a variety of responsibilities.

With TT Integrator, you can provide your project team with a common work platform, which provides a single overview of all the content, and which can be accessed from every author's desktop – if necessary, worldwide. In this way all of the participants keep control over the creation process, can build seamlessly on their colleagues' work, and avoid "reinventing the wheel".

### 01\_BRICK BY BRICK

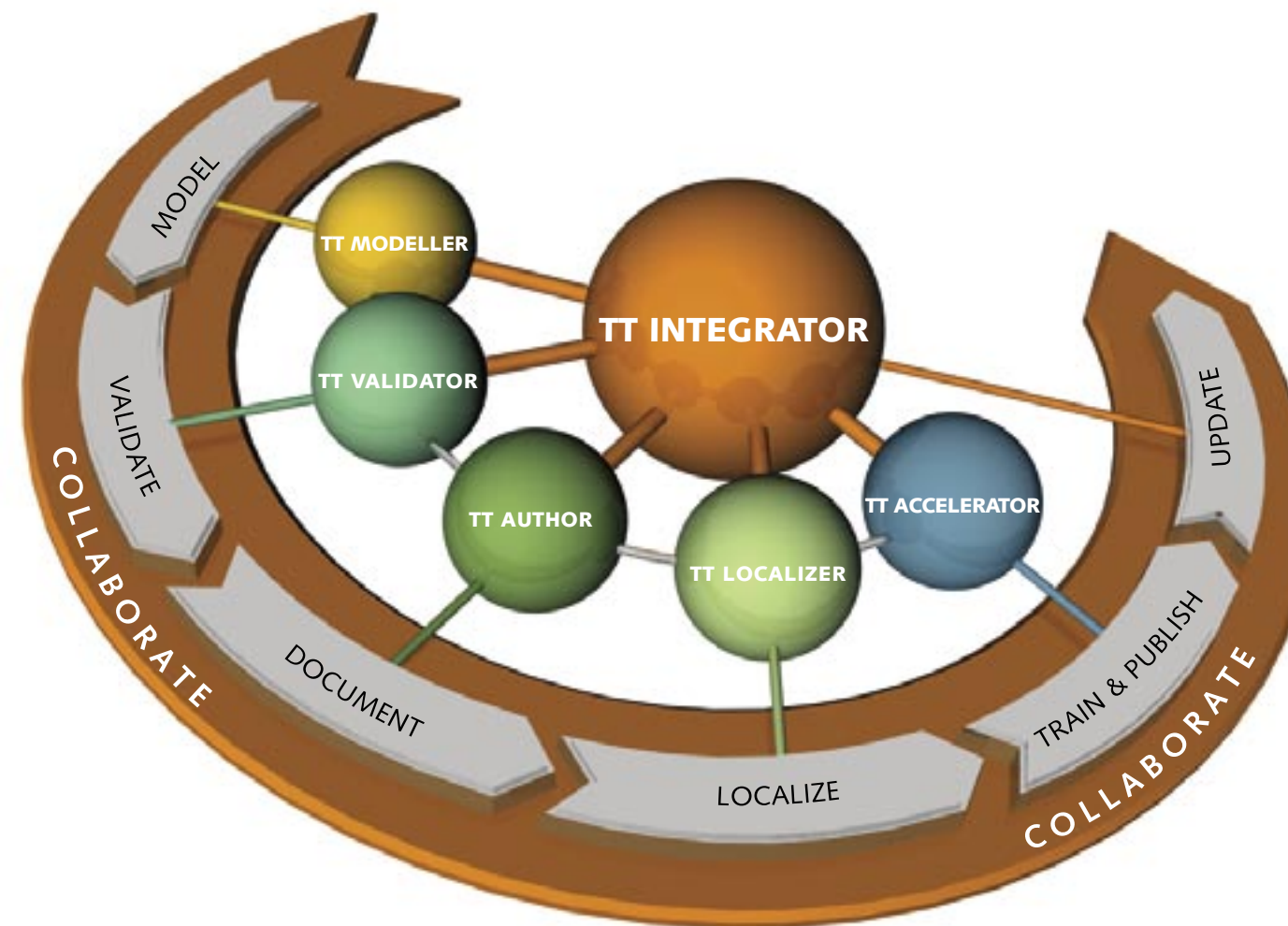
With TT Integrator you build your content according to knowledge object principles, in a modular fashion. Rather than trying to build Rome in a day, you work with reusable components that make the project manageable. These knowledge objects will then be fused into handbooks and web-based training programs: So you build up the content once, and then use it in a variety of contexts. Every author contributes incrementally to the pool of knowledge, but redundancy is avoided.

### 02\_TO EACH HIS OWN

To support the best possible sharing of tasks within the teams of authors, TT Integrator offers countless functions to control the authoring process. Right at the start of a project, you establish who is responsible for what topics through placeholder objects. Administrative functions limit the rights of authors to those content types relevant to their functions, and a Check-in/Check-out mechanism prevents an author from accidentally overwriting that of another.

### 03\_EVERYTHING ON AN EVEN KEEL

It's especially important in ERP documentation projects to support both project management and quality assurance. Therefore, all TT Integrator knowledge objects possess a workflow status; the project's progress can be reviewed at any time with the relevant workflow status report.



### 04\_ALWAYS AT HOME, ANYWHERE

TT Integrator is the ideal platform for content created with TT Author. But you can of course also manage documents from other applications as required, for example Microsoft Office or Adobe PDF. You can use TT Integrator as a standalone information management system, and you can also link it to existing information management systems, in which case it gives you an integrated view of all content, regardless of where it is stored.

### 05\_THE FOUNTAIN OF TRUTH

TT Integrator is set up centrally, and can be accessed via a web browser or TT Author. Centralizing information management in this way stops preliminary drafts and old versions of content from circulating around your organization in an uncontrolled way. With TT Integrator, all participants are up to date, as is all information.

### 06\_INTEGRATE AND HARMONIZE

So that you have a complete overview of knowledge objects in their totality, TT Integrator offers you a high performance search facility and extensive reporting capabilities. To exploit this functionality to the full, you can classify the content with configurable metadata.

## WHAT OUR CUSTOMERS SAY

*"At first, the project was plagued with delays, because files went missing and responsibilities were unclear. But with the help of TTS, we quickly got things back on track and turned chaos into order. What's more, this sense of calm and control continued when the project was passed on to the next department."*

## YOUR CHALLENGES

- > Keep voluminous documentation projects manageable, especially in the ERP arena
- > Avoid unnecessary repeat work to save time and money
- > Deliver the desired project results on time
- > Avoid storage chaos in data systems

## OUR SOLUTION

- > Create a common work platform for the entire team of technical authors
- > Pre-structure the content clearly and share out the tasks unambiguously
- > Control the authoring process and support project management
- > Classify and file documents in the required format