

KNOWLEDGE, THAT THEY KNOW



TT MODELLER

TT Modeller enables your organization to sync up documentation and training materials to the business processes that make your organization tick. With TT Modeller, it is easy and intuitive to model business processes and to assign knowledge objects to them. It bridges the traditional divide between process and documentation teams, enabling the design of a work-sharing process that promotes the re-use of work done by others.

What's more, by synchronizing process and documentation management, TT Modeller ensures that your documentation keeps pace with process developments.

The bottom line is that, with a minimal investment, your company reaps the benefits of access to documentation that is always up-to-date, which fosters deeper understanding of key business processes among employees, and which clarifies any issues that arise in process handling.

WHAT OUR CUSTOMERS SAY

HUGO BOSS AG

"TTS helps us at all levels from the original idea right up to implementing the training and documentation concepts, which enables us to prepare our users around the world for the introduction of SAP. We are particularly impressed by the efficient way in which TT Author and TT Modeller allow us to disseminate information on processes and management to our employees."

01_INTUITIVE MODELING

User support works best where it is most needed: at the workstation. That's why TT Accelerator seamlessly integrates your documentation as context-sensitive online help within your applications, whether it's an ERP front end, a Windows application or a web-based service. Thanks to QuickAccess^{TT}, users waste no time trying to find answers; they find the right information at the push of a button.

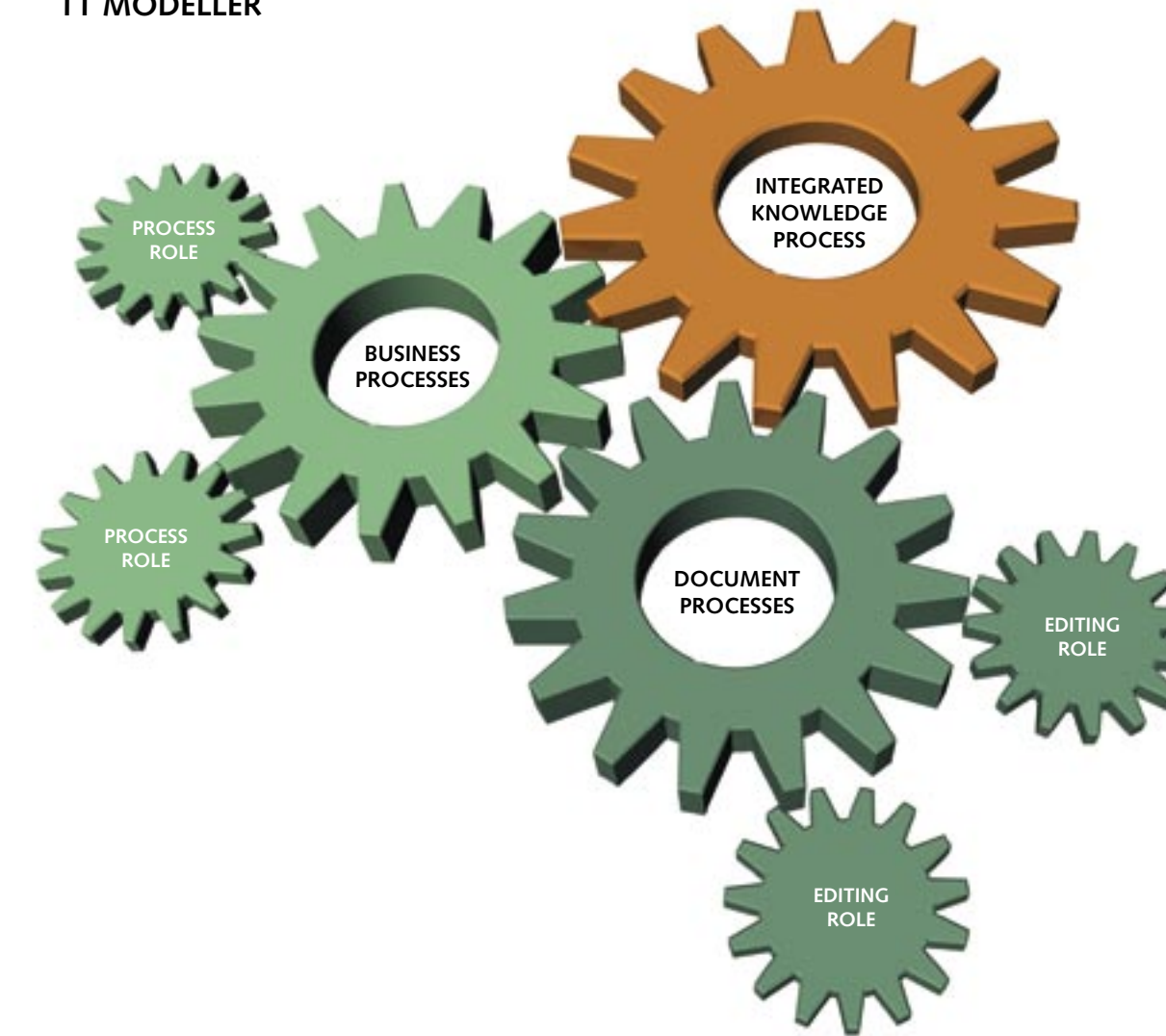
02_INFORMED AND COMPETENT

These are qualities you expect of your employees! TT Modeller enables you to meet the preconditions: The process model answers the question, "Which task belongs to whom?" and the attached documentation answers the question, "How do I complete my task?" In this way your employees understand the processes, they know who should do what, and they are in complete control of their tasks.

03_THE PERFECT ROLLOUT

You want to harmonize your business processes at various company branches and locations, but at the same time, you want to enable localization of those processes, where necessary? With the TT Modeller you set up a template, which provides the stimulus for a thorough evaluation. Processes often differ slightly according to the division of tasks within an organization. Multi-use of process and knowledge objects in TT Modeller is an efficient way to create process variants.

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04_UP-TO-DATE

It's not appropriate to change your documentation with every single variation in a business process, but TT Modeller informs you about the knowledge objects and roles that are affected. In this way you immediately know which parts of the documentation you should at least consider altering, and which people need to be informed and trained accordingly. The highly granular structure and multi-use of knowledge objects enables a swift and cost-effective update of the documents.

05_EVER READY FOR A QUICK START

You need to bring users up to speed quickly, but are not sure how to get started with process modeling? Then as a first step, you can assign your knowledge objects to training courses, model your processes and your role assignments in a second step, and assign knowledge objects to roles from the training courses in a third. In this way you'll arrive at a complete and sound solution.

06_INTEGRATE AND HARMONIZE

The process designers explain why the process is designed the way it is. The software experts describe the program settings that are necessary to ensure that the software supports the process flow. The key users provide the specialist and management knowledge required to drive the process. Each of these groups falls under a different documentation category, but they are all part of a single process structure, which can, as required, be taken over by ARIS or the SAP Solution Manager.

YOUR CHALLENGES

- › Reduce documentation expenses
- › Cut Total Cost of Ownership (TCO)
- › Keep documentation up-to-date
- › Leverage the benefits of models and documentation
- › Take into account complex modeling tasks

OUR SOLUTION

- › Don't document what has already been modeled!
- › Modeling, documentation and training integrated on one platform
- › Align the documentation tightly to the processes
- › Clear separation between "Who does what" in the process and "How it's done" in the documentation
- › Incorporate and synchronize process models from ARIS or SAP Solution Manager